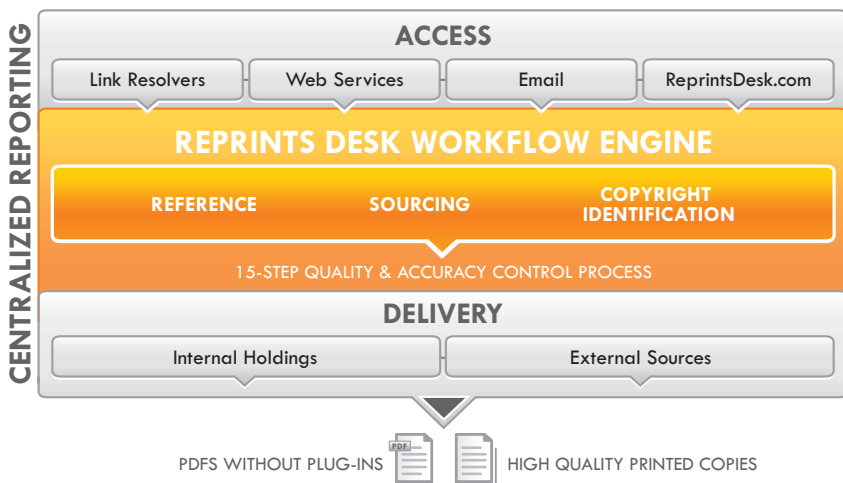


STM DOCUMENT DELIVERY

For Single Article Delivery and Administration

Your Business Needs Documents. Reprints Desk Delivers.

STM Document Delivery from Reprints Desk® simplifies single article procurement, with copyright-compliant same-day delivery (most articles delivered within a few minutes to a few hours), original and clean color articles by default, PDFs without plug-ins made possible by a proprietary Adobe-based solution, & flexible ordering options – including linkouts, web services, and more.



Try Before You Buy!

There are many ways your business can obtain journal articles, book chapters, and conference proceedings, but nobody can deliver you and your end users with the level of satisfaction that Reprints Desk can – or the speed, quality, fair pricing, service and IT flexibility, and post-sale support. Don't just take our word for it. **Contact us today for a no obligation trial.**

#1

Reprints Desk ranked first overall and in each category within the 2008 Document Delivery Best Practices and Vendor Scorecard Report by Outsell, Inc.



REPRINTS DESK
The Content Workflow Company

5 Reasons to Switch Today

- **Satisfy ALL end-users** – fast delivery, original color articles, PDFs without plug-ins, and a 15-step quality and accuracy control process to guarantee satisfaction with every article.
- **Seamlessly integrate** – order via LinkOuts from PubMed, EBSCO Host, and Ovid, or use your chosen link resolver. And now offering integration options with Rightsphere® from the Copyright Clearance Center (CCC).
- **Ensure copyright compliance** – give yourself peace-of-mind by using a provider that adheres to international laws.
- **Simplify your workflow** – automate and improve your internal processes with the Reprints Desk document delivery workflow engine. You can offer your users unmediated access to your own collection as well as external sources.
- **Leverage the power of Web Services** – reduce complexity, preserve platform independence, and maximize control. Leverage your intranet's authentication, and maintain your own corporate look and feel.

STM Document Delivery Features

Any Article

- » Ends-of-the-earth fulfillment option
- » Specializing in delivery of scientific, technical, and medical (STM) content from print and electronic sources

Multiple Ordering Methods

- » Online at reprintsdesk.com
- » LinkOuts and link resolvers for pre-populated order forms
- » Via email, for free text or batched orders
- » Web Services for your custom order form

Electronic & Paper Delivery

- » Email delivery to the desktop
- » PDFs with zero plug-ins
- » Professional, high quality printing for paper delivery

Fast Turnaround with Zero Additional Fees

- » Most orders filled within a few minutes to a few hours
- » As quick as Rush for no extra charge

Integrated Workflow, Comprehensive Reporting

- » Internal fulfillment (from your collection) and external fulfillment (from our sources) all in one
- » All account and user details captured on every transaction
- » Prompt status updates and regular comprehensive statistical reports

15-Step Quality and Accuracy Control

- » Citations verified to ensure reporting, pricing, and fulfillment accuracy
- » Articles look like the original publication: clean, straight, no black borders or reproduction artifacts

Responsive Customer Service

- » Always a fast response from our dedicated support team
- » Global support, around the clock Monday through Friday

Web Services Capabilities

- » Enables platform independence, scalability, and simplicity
- » Reduces integration complexity
- » Enables easier communication through proxies and firewalls than other remote technologies
- » Complies with your authentication model
- » Simplifies client-side user management
- » Eliminates the need for users to log in or use another website

Rightsphere® Rights Management Integration

- » Enables users and administrators to check re-use rights status from directly within the document delivery workflow
- » Delivers greater return from investment in high-value content
- » Powered by the Copyright Clearance Center

Get Started Today

We've worked with hundreds of enterprises, big and small, to deploy our STM Document Delivery service and are here to help you, to – regardless of complexity, scale or budget. **Contact us today.**

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